



PIXELA-1 REFUND POLICY

SOFTWARE REFUND

- Refunds requests can be accepted within 30 days of the purchase date.
- CD-ROMs and shipping charges are not refundable.
- Please fill out the “Refund Request” form on the next page. Please send the form to us by email or mail. You will be notified by email about your refund request.

By email: support@pixela-1.com

By mail: Pixela Corporation
c/o TargetCast, Inc.
206 Laird Drive, Suite 204
Toronto, ON M4G 3W4
Canada

HARDWARE REFUND

- Refund requests can be accepted within 30 days of the purchase date. Please note that shipping charges are not refundable.
- Please note that shipping charges to return the product(s) will be paid by the sender.
- Merchandise purchased needs to be in the original condition. Used or opened items are not eligible for refund.
- Please send the product(s) you purchased to the following address, along with the “Refund Request” form on the next page. Please make sure to indicate “PRODUCT RETURN” on the package.

Pixela Corporation
c/o TargetCast, Inc.
206 Laird Drive, Suite 204
Toronto, ON M4G 3W4
Canada



Refund Request

First Name: _____ Last Name: _____

Telephone: _____ Email: _____

Element 5 Order Reference No.: _____

Camera Manufacturer: _____ Camera Model: _____

Reason for Refund Request:

I, _____, hereby request that Pixela-1 process this refund request and notify me of the result of the request. If I purchased software, I will discard the electronic version of the software I purchased. I will not reproduce or sell the software.

Date: _____

Please send this form back to us by using one of the following methods.

By email: support@pixela-1.com

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